

## QUEST CHERMSIDE ON PLAYFIELD PET POLICY

We welcome small (Under 10kg) house trained, socialised and people friendly dogs at Quest Chermiside on Playfield. However, we understand that not all pets are created equal, so we ask that if you are unsure about any of the below terms and conditions that you contact our friendly team.

We kindly ask that you read the below terms and conditions before confirming your reservation.

### Dear Beloved Pet 🐶

1. We know you want to play but please do not cry. If you disturb other guests, we may have to ask you to leave. No refunds will be given in these circumstances.
2. We know you like to splurge your parents' money, however they will not appreciate a \$250 minimum cleaning fee, so please do not 'do your business' in the room!
3. If you get over excited, your parents may be charged an appropriate amount for damage to the apartment or clean-up to the room.
4. When you need to do your 'business', please remind your parents to take you out for regular walks to do so.

### Dear Parents 🐶

1. There is a \$50 fee per dog for your stay. Limit of 2 dogs per apartment.
2. An additional \$200 pre-authorisation is required upon check-in, which will be returned to you post-departure if there are no damages or additional cleaning fees. Guests who wish to use cash are required to provide a \$500 cash bond.
3. Your pet is not allowed to roam freely, at any time, within the hotel grounds or in the hotel itself. Your pet must be on a leash or preferably always held while outside your apartment.
4. Pets are not permitted on the bed or furniture.
5. All pets must not exceed a maximum weight of 10kg.
6. Owners will be liable for incidences resulting in injury or bodily harm and are responsible for their pet during their stay.
7. When it is time for Housekeeping to service the room, we kindly ask you to take your beloved pet for a walk or schedule with Reception a best time whilst you are both out.
8. Staff reserve the right to refuse check in at their discretion with any of the above.

PET NAME: \_\_\_\_\_

PET BREED: \_\_\_\_\_

COLOUR: \_\_\_\_\_

OWNER: \_\_\_\_\_

DATE: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

